



# Opioid Stewardship Across the Continuum of Care

MARY LYNN MCPHERSON, PHARM.D, MA, MDE, BCPS  
TANYA URITSKY, PHARM.D  
KELLY MENDOZA, MS, PHARM.D, BCPS

ICOO VIRTUAL CONFERENCE 2020

1

---

---

---

---

---

---

---

---

## Disclosures

Drs. Mendoza and McPherson have no financial conflicts of interest to disclose.  
Dr. Uritsky was on an Advisory Board for AcellRx.

2

---

---

---

---

---

---

---

---

## Learning Objectives

1. Describe ways to measure success in opioid stewardship across four practice arenas – outpatient, inpatient, palliative care, and hospice.
2. Discuss examples of best practices as part of opioid stewardship.
3. Recognize barriers to implementing opioid stewardship.

3

---

---

---

---

---

---

---

---





## Opioid Stewardship and Chronic Pain

- If opioid medications are part of the treatment plan, following steps are recommended:
  - Informed Consent or Pain Agreement at least annually
  - Prescription Drug Monitoring Program (PDMP) checks: CA requires checking upon new-start opioids and once every 4 months
  - Assessments of risk, function, and pain at least annually
    - SBIRT – AUDIT (alcohol abuse), DAST (drug use)
    - PHQ9 (Depression)
    - COMM (Current Opioid Misuse Measure)
    - OET (Opioid Risk Tool)
    - STOP-BANG (Obstructive Sleep Apnea)
  - Urine Drug Screen/Confirmatory tests at least annually
  - Pill counts each visit
  - Naloxone prescribing

---

---

---

---

---

---

---

---

---

---

## PRIME Project 2.6 (State of CA)

- Public Hospital Redesign and Incentives in Medi-Cal (PRIME)
- PRIME 2.6 Objectives: To improve primary care providers' and care teams' ability to identify and manage chronic non-malignant pain using a function-based, multimodal approach, and to improve outcomes by distinguishing between, and implementing appropriate care plans, for patients who will benefit from opioids and patients who are likely to be harmed by them.
- Establishment of a referral-based pharmacist-run chronic pain management clinic

---

---

---

---

---

---

---

---

---

---

## Improving Performance for PRIME Metrics

- SBIRT (2.6.1)
  - Pain assessment in Electronic Health Record (EHR) includes SBIRT screening
  - Check in process at ambulatory care clinics ensured SBIRT collection
- Opioid Agreement/Urine Tox (2.6.2)
  - Quality management (QM) report sent to pain management pharmacists detailing fall-outs by provider and clinic location
    - Reach out to clinical staff to inform of issue and how to close gap
  - Creation of DocType in EHR where outside records (opioid agreement and UDS) can be scanned
  - Creation of yearly patient advisory for opioid agreement and urine/blood toxicology
- PDMP Checks (2.6.3)
  - Global alert created where provider must select if they checked PDMP or not, and if not give a reason why
  - Direct PDMP within EHR

---

---

---

---

---

---

---

---

---

---

## Improving Performance for PRIME Metrics

- PHQ9 (2.6.4)
  - Development and implementation of EHR PowerForms to carry out screening in outpatient setting
  - Screening implemented into ambulatory check-in workflow
  - QM report detailing fallouts by provider and clinic location to notate gaps in screening
- Use of Multi-modal therapy (2.6.5)
  - Identification of patients who needed additional support with referral to pain pharmacist
  - Efforts to improve documentation of referrals for multi-modal treatment
  - Education to Rural Health Clinic (RHC) providers about improving documentation to include multi-modal therapies

13

---

---

---

---

---

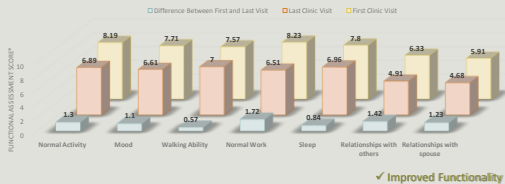
---

---

---

## Chronic Pain managed by Pharmacists

- In 2019: 44% overall reduction in OME (29 patients) ✓ **Decrease in Opioid Burden**



14

---

---

---

---

---

---

---

---

## Success Story #1

Patient was referred on extraordinarily high dose of opioids (630 OME per day) for osteoarthritis/rheumatoid arthritis

- Referred back to PCP on 86 mg OME achieved by careful dose reductions (**86%**) over a period of 19 months
- Initiation and optimization of non-opioid adjunct analgesics
- 70% improved functionality and QOL with 80% reduction in pain (patient reported)
- Equal to eliminating 19,847 10-mg Vicodin tabs per year

15

---

---

---

---

---

---

---

---

## Success Story #2

Patient was referred on high dose of opioids (335 OME per day) for peripheral neuropathy with high level of anxiety/depression

- Currently on 45 mg OME achieved by careful dose reductions (87%) over a period of 17 months
- Initiation and optimization of non-opioid adjunct analgesics
- Improved functionality (60%) and QOL without increased pain
- Equal to eliminating 10,585 10-mg Vicodin tabs per year

16

---

---

---

---

---

---

---

---

## Barriers

### Lack of Coverage for Psych Services (Medi-Cal)

- Issue:** Medi-Cal does not cover psychology services to assist with non-pharmacologic pain management techniques (CBP). Extended wait time to see licensed clinical social worker (LCSW) due to lack of available services.
- Solution:** Implementation of psychology services within outpatient clinics. Increase availability of psychology services including LCSW.

### Economic Prospects

- Issue:** Limited billing opportunities since pharmacists are not federally recognized as providers.
- Solution:** Continued involvement in inpatient and outpatient pain directives, including stewardship services. Potential expansion into other service lines (MAT, Palliative Care).

### Patient Volume

- Issue:** Large fluctuations in # of patient referrals from providers.
- Solution:** Continue with activities assisting providers with pain management at RHCs. Discuss about more direct involvement with FM residents managing chronic pain patients.

17

---

---

---

---

---

---

---

---

## General Inpatient Acute Care

---

---

---

---

---

---

---

---

## Pain in Hospitalized Patients

- ▣ 52-71% of patients
- ▣ More than 50% of nonsurgical patients in hospital in the U.S. receive at least one dose of opioid while hospitalized
- ▣ Of opioid-naïve hospitalized patients, 15%-25% fill an opioid Rx within one week of discharge
  - 43% get a second fill within 90 days post-discharge
  - 15% meet criteria for long-term use within one year
- ▣ Specific guidelines exist in certain settings



Herrig G, et al. J Hospital Med. 2018;13(2):6-202

---

---

---

---

---

---

---

---

## The Joint Commission (TJC) Pain Standards

### The Hospital:

- Has a **Leader or leadership team** that is responsible for pain management and safe opioid prescribing and develops and monitors performance improvement activities.
- Provides staff and...practitioners with educational resources and programs
- Actively involves medical staff through participating in the establishment of protocols and quality metrics
- Treats the patient's pain or refers the patient for treatment
- Develops a pain treatment plan ...

---

---

---

---

---

---

---

---

## TJC Pain Standards

- Involves patients in the planning process:**
  - Developing realistic expectations and measurable goals
  - Discussing the objectives used to evaluate treatment progress
  - Providing education on pain management, treatment options, and safe use
- Monitors patients identified as being high risk** for adverse outcomes related to opioids
- Reassesses and responds to the patient's pain:**
  - Evaluation and documentation, progress toward pain management goals including functional ability; side effects of treatment; risk factors for adverse events
- Educates the patient and family on discharge plans** related to pain management
- Collects and analyzes data** to identify areas to improve safety and quality
- Monitors the use of opioids** to determine if they are being used safely

---

---

---

---

---

---

---

---

## Inpatient Quality Indicators - Top 10!

- Proportion of hospitalized patients who have:
  - Received naloxone
  - Multiple PRN opioid orders with duplicate indication
  - Long-acting or extended release opioid orders and are opioid naïve
  - A POSS ≥3 and are on opioids
  - Concurrent administration of high doses of opioids and one other CNS sedative medication
  - Opioid doses > 90 MEDD
  - Documented patient-defined pain goals
- Average dose of MME administered per day
- Proportion of opioid discharge prescriptions that exceed 7 days of treatment
- Proportion of discharged patients with opioid Rx ≥ 50 MEDD

Risk, L, et al. Am J Health Syst Pharm. 2019; 76:225-35.

---

---

---

---

---

---

---

---

---

---

---

---

## Gap Analysis Survey

- |   |   |
|---|---|
| <p><b>THEMES – PATIENTS</b></p> <ul style="list-style-type: none"> <li>• Expectation setting on prescribing</li> <li>• Education - Patients at discharge</li> <li>• Uncontrolled pain in the hospital and after discharge</li> <li>• Non-opioids and non-pharmacologic interventions</li> <li>• Multimodal analgesia</li> </ul> | <p><b>THEMES- CLINICAL STAFF</b></p> <ul style="list-style-type: none"> <li>• Expectation setting on prescribing</li> <li>• Education - Provider</li> <li>• Uncontrolled pain</li> <li>• Identification of opioid-tolerant patients</li> <li>• Guidelines on tapering</li> <li>• Prior Authorization processes</li> <li>• Changes in regimen on day of discharge</li> </ul> |
|---|---|

---

---

---

---

---

---

---

---

---

---

---

---

## Working Hard To Promote CHANGE

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>☑ PDMP in EMAR</li> <li>☑ Penn Medicine Pain Agreement</li> <li>☑ 5-Day Prescribing Best Practice Advisory (outpatient)</li> <li>☑ Enhanced Recovery After Surgery protocols</li> <li>☑ PCA Documentation improvements and guidelines</li> <li>☑ Nonpharmacologic Survey</li> </ul> | <ul style="list-style-type: none"> <li>☑ Inpatient Pain Committee</li> <li>☑ Drug Disposal Education</li> <li>☑ Sedation Monitoring</li> <li>☑ Naloxone Co-Prescribing</li> <li>☑ Opioid Prescribing Dashboard and reports</li> <li>☑ E-Prescribe</li> </ul> |
|--|--|

---

---

---

---

---

---

---

---

---

---

---

---



## Still to Come

Nursing assessment and reassessment documentation changes

Identifying high risk patients

MEDD identification in EMAR

PDMP utilization and documentation assessment

→ Leap Frog metrics?

Academic Detailing for opioid discharge prescribing

Inpatient-focused opioid safety training




---

---

---

---

---

---

---

---

---

---

## Documenting Sedation Monitoring

Flowsheets (completed rows are filtered out)

Summary | EHR Selected | Add Rows | Add LDA | Custom | Add Col | Insert Col | Data Validate | Hide Device Data

Chart Review | Vital Signs | Assessment | Intake/Output | Screenings | LDA | Patient Care | Interdisciplinary Rounds

MedView | Hide All | Show All | Expanded | View All

Results Reel

Work List

MMR

Flowsheets

	1m	5m	10m	15m	30m	1h	2h	4h	8h
SATI ENVIRONMENT	<input checked="" type="checkbox"/>								
VITAL SIGNS	<input checked="" type="checkbox"/>								
INVASIVE HEMODYNAMIC M...	<input checked="" type="checkbox"/>								
VITAL SIGNS	<input checked="" type="checkbox"/>								
VIBR VITAL SIGNS	<input checked="" type="checkbox"/>								
MONITOR/ALARMS	<input checked="" type="checkbox"/>								
PAD BUNDLE	<input checked="" type="checkbox"/>								
PAIN	<input checked="" type="checkbox"/>								
RASS	<input checked="" type="checkbox"/>								
Sedation Scales	<input checked="" type="checkbox"/>								
HEIGHT/WEIGHT W/BIA	<input checked="" type="checkbox"/>								
INSU/OUT/NOTIFICATION	<input checked="" type="checkbox"/>								

Sedation Scales

Revised Agitation Sedation Scale (RASS) 0

Pasero Opioid Induced Sedation Scale (POISS) 1

Height and Weight

Height

Height Method

Views

---

---

---

---

---

---

---

---

---

---

## Discharge Prescribing

MME threshold

Day-supply considerations

Prescribe based on post-op opioid consumption in the hospital 24 hours prior to discharge

Discharged POD1 = 15 pills

Discharged POD2 or later

Patients taking 1-3 pills = 15 pills

Patients taking ≥ 4 pills = 30 pills

Procedure	Oxycodone 5 mg tablets
Dental extraction	0
Thyroidectomy	0-5
Laparoscopic Anti-reflux	0-10
Appendectomy – Lap or Open	0-10

---

---

---

---

---

---

---

---

---

---

© 2019 Medtronic Inc. All rights reserved. Medtronic is a registered trademark of Medtronic Inc. in the United States and other countries. Medtronic is not responsible for the content of this document. Medtronic is not responsible for the content of this document. Medtronic is not responsible for the content of this document.



## Barriers to Inpatient Pain Stewardship

- Resources
- Time
- Complexity of health systems
- Many other competing needs
- Electronic Medical Record
- Training

---

---

---

---

---

---

---

---



## Inpatient Palliative Care

---

---

---

---

---

---

---

---

## NCCN Guidelines

- ▣ Use caution with co-prescribing other sedating medications
- ▣ Assessments of risk
- ▣ Educate, support, counsel
- ▣ Possible interventions:
  - Pain medication diaries
  - Pill counts
  - Urine Drug Screens
  - More frequent outpatient visits/smaller quantity prescribing
  - Early referral to interventional pain specialists
  - Education on appropriate disposal

---

---

---

---

---

---

---

---

## Stewardship in Oncology

- Self-management of opioids
  - Cutting pills
  - Self-tapering
  - Long-acting medications used PRN
  - OTC combinations
  - Illicit medications
  - Access barriers to nonopioids and nonpharmacologic interventions
- Interventions
  - Communication
  - Patient education
  - Safety
  - Improve access to effective nonopioid alternatives

Moghiani, S, et al. J Pain Symp Manage 2019; 46(10-1016) | painmanagement-2019-10-029

---

---

---

---

---

---

---

---

## Universal Precautions

- Oncology Patients
  - Rx for >5 days will require prior authorization (PA) in most cases
    - Majority of chronic pain criteria not needed for initial prior authorization
  - While prior authorization is pending, patients can receive:
    - Max 6 tablets per day up to 5 days every 30 days for immediate release formulations
  - Patient contract is preferred for new starts & renewals
  - Urine drug screen required for prior authorization renewals
  - Max 6 tablets per day for immediate release formulations or else 2<sup>nd</sup> prior authorization needed for exceeding quantity limit

---

---

---

---

---

---

---

---

## Opioid Risk Screening



---

---

---

---

---

---

---

---

## Barriers to Stewardship in Inpatient Palliative Care

- Time!
- Clinical Staff Resources
- Consultative Model
- Stigma
- Evidence
- Training

17

---

---

---

---

---

---

---

---

## Hospice

---

---

---

---

---

---

---

---

## Opioid Stewardship Across the Continuum of Care



MARY LYNN MCPHERSON, PHARM.D, MA, MDE, BCPS  
TANYA URITSKY, PHARM.D  
KELLY MENDOZA, MS, PHARM.D, BCPS

ICOO VIRTUAL CONFERENCE 2020

18

---

---

---

---

---

---

---

---